



TeamViewer 8 Manual

Management Console

Rev 8.0-01/2013



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1 About the TeamViewer Management Console

1.1 About the Management Console

The TeamViewer Management Console is a web-based management platform for intuitively managing your TeamViewer contacts and logging TeamViewer connections.

In addition, the TeamViewer Management Console provides extensive functions for managing several TeamViewer accounts through an administrative account (company profile).

The TeamViewer Management Console can be reached via the Internet using a web browser – as a result, it can be called up independently of the operating system. A local database or a Microsoft SQL server is not required.

Some functions of the TeamViewer Management Console, such as user management and Connection Report, are only available in conjunction with a TeamViewer license and a company profile. However, the basic functions for connection, account and Computers & Contacts management are available to all users.

Note: To be able to use the TeamViewer Management Console, you need a TeamViewer account.

All users have access to the following functions:

- Managing the Computers & Contacts list (add, edit and delete computers and contacts).
- Storing notes and additional information for computers and contacts.
- Direct connection establishment to a computer or contact from within the browser.
- Managing their own TeamViewer account.

Licensed users have access to the following additional functions:

- Creating and managing a TeamViewer company profile.
- Overview of connections and connection details for the computers and contacts.
- Logging and managing the TeamViewer connections.
- Commenting outgoing connections after session end.
- Connection billing based on individually stored charge rates.
- Exporting connection data to Microsoft Excel or as a HTML file for printing purposes.
- Importing TeamViewer Manager data.



1.2 About the manual

This manual describes the most important functions for working with the TeamViewer Management Console. It is intended to help you to better understand the TeamViewer Management Console and its functionality and provide you with initial support.

As described in section 1.1, some functions of the TeamViewer Management Console are available only in conjunction with a TeamViewer license. These functions are described starting with chapter 4. If you do not have a TeamViewer license, it means that it is not necessary to read chapter 4-7.

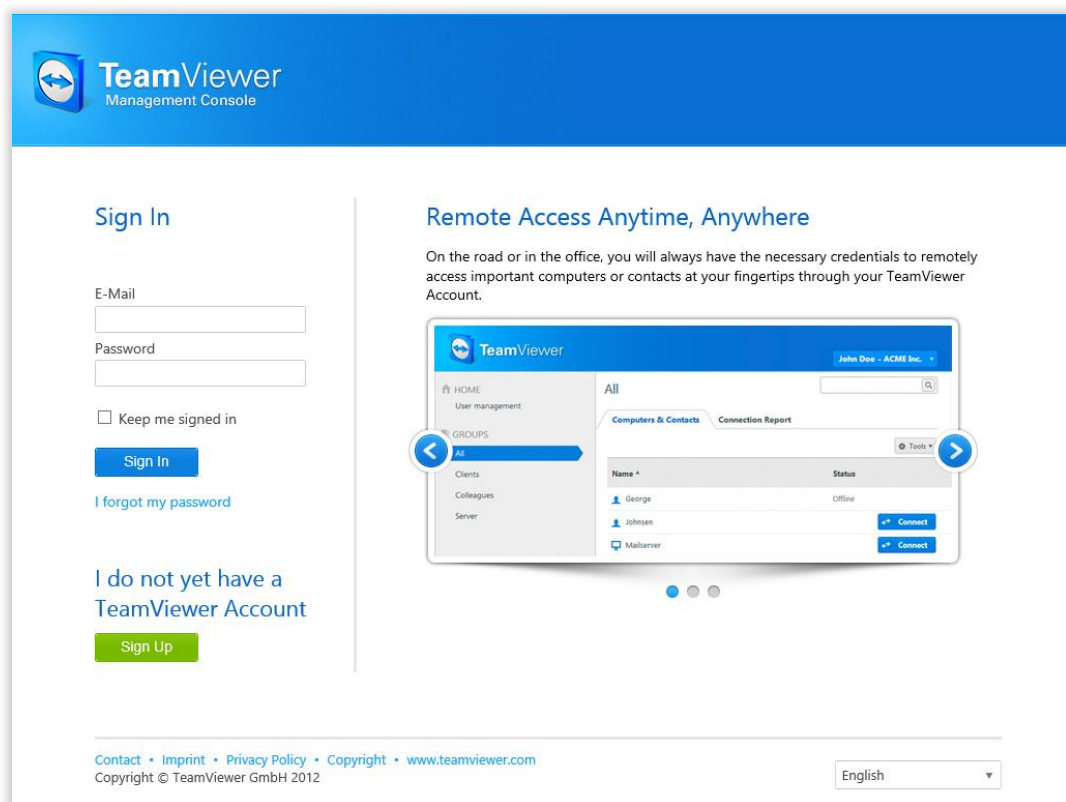


2 General

2.1 Start and Login

The TeamViewer Management Console is a web-based application. To call it up, open the page <https://login.teamviewer.com> in a web browser.

To be able to work with the TeamViewer Management Console, you have to sign in on the left side using your TeamViewer account.



The login screen of the TeamViewer Management Console.

Note: If you do not yet have a TeamViewer account, you can create a new TeamViewer account by clicking the **Sign Up** button.

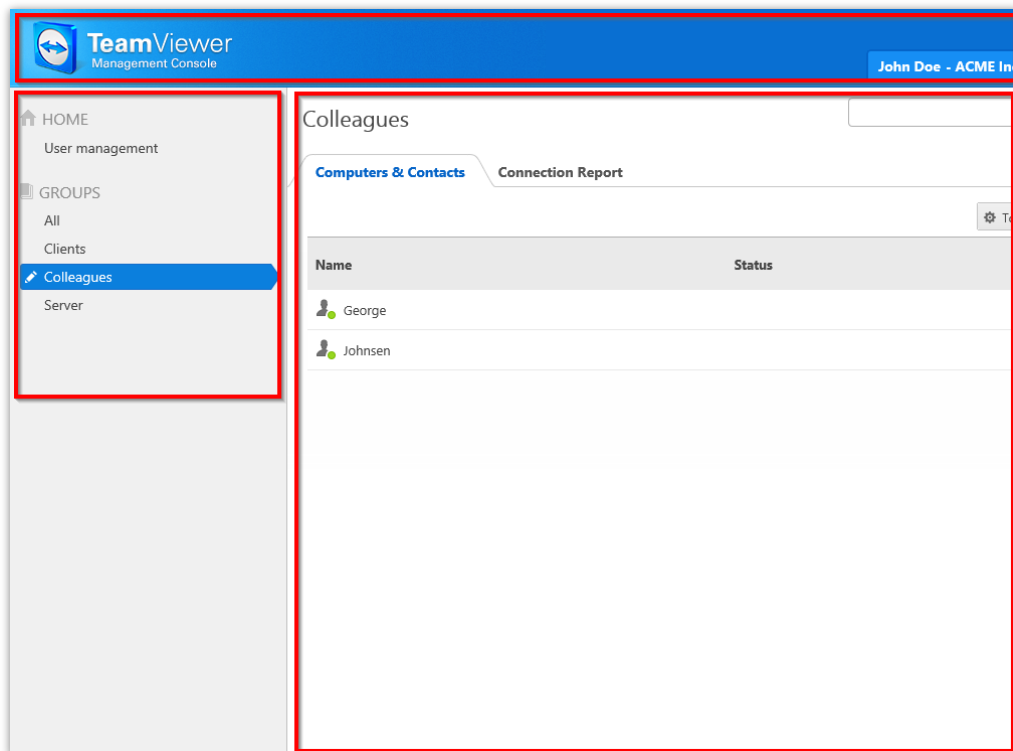


2.2 User Interface

After successfully signing in to the TeamViewer Management Console with your TeamViewer account, the start screen is displayed.

The start screen is divided into three visually separated areas: menu bar (left), title bar (top) and content area. This allows an intuitive and quick operation.

The menu bar and the title bar are permanent elements and, as such, can always be reached from any screen of the TeamViewer Management Console.



The start screen after signing in.

Menu bar

The menu bar is used to navigate through the TeamViewer Management Console.

The menu bar displays the groups of your **Computers & Contacts list** as well as the **User management**. Additional actions can be performed by moving the mouse over a menu item or a group or by selecting any of it.

If an entry is selected, the display in the content area of the screen is adapted.

Title bar

Various actions pertaining to your own TeamViewer account can be called up via the title bar.

Content area

The content area displays different pieces of information depending on where you are located on the site.



2.3 My Account

The TeamViewer Management Console enables you to manage your TeamViewer account. Additional changes to your TeamViewer account can be made in the settings of the TeamViewer full version.

Note: If you joined a company profile ([see chapter 4, page 13](#)) with your TeamViewer account, the editing options of your account may be restricted ([see section 5.3, page 21](#)).

To edit your TeamViewer account, click **Username | Edit profile** in the title bar.

The screenshot shows a 'Profile settings' dialog box. It contains the following elements:

- Your name:** John Doe
- E-Mail:** example-en@example.com
- License:** Free
- Connection reporting:**
 - Log sessions for connection reporting
 - Show comment window after each session
- Buttons:** Save, Cancel

Editing the profile settings.

General

Besides the standard information, such as display name, e-mail and password, you can assign a TeamViewer license to your account.

Connection reporting

If you joined a company profile or if you are administering one ([see chapter 4, page 13](#)), you can also define here whether your connections should be logged and commented.


- **Log sessions for connection reporting:** If enabled, all outgoing TeamViewer connections (except for meetings) of your account are logged in the TeamViewer Management Console. All logged connections are displayed in the Connection Report ([see chapter 6, page 23](#)).
- **Show comment window after each session:** If enabled, a dialog will open in the browser after ending each outgoing TeamViewer connection (except for meetings). In the dialog, you can enter a comment about the connection ([see section 6.5, page 27](#)).

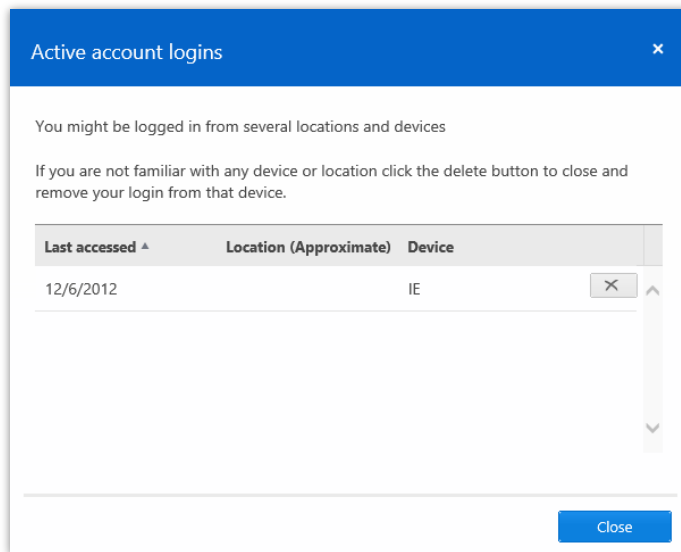
2.4 Active account logins

The TeamViewer Management Console provides the option of displaying all active logins of your TeamViewer account. If you forgot to sign out of your TeamViewer account at a computer/device, you can do so by using this function.

To sign out of your TeamViewer account at a remote device, click **Username | Show active logins** on the title bar.



With the  icon next to an active account login, you can close the active login.



Showing active logins.





3 Computers & Contacts

In the TeamViewer Management Console, you can manage the groups, computers and contacts of your Computers & Contacts list in a clear and central way and start remote control sessions.

All groups of your Computers & Contacts list are shown within the menu bar under **Groups**. Upon selecting a group, the computers and contacts from this group are shown in the content area.

3.1 Adding groups, computers or contacts


The TeamViewer Management Console enables you to create new groups, computers and contacts and adding them to your Computers & Contacts list.

Click the  icon to add a new group. Move the mouse over a group name and then click the  icon in front of the group name. Select **Add computer** or **Add contact** in the menu.

3.2 Editing groups, computers or contacts

Edit group


In the properties of a group, you can change the name of the group, assign a charge rate to the group or delete the group. In addition, you can share the group with contacts from your Computers & Contacts list.

To do so, select the group you want to edit and then click the  icon in front of the group name. Select **Edit** in the menu.

Note: To delete a group, this group may not contain any computer or contact.

Editing a computer or contact

You can perform the changes familiar from the TeamViewer full version (e.g. Alias, Group or Description) in the properties of a computer or contact.


To do so, select the group in which the computer or contact is located. Move the mouse over the computer or contact and click the  icon, followed by **Edit device or contact**.





3.3 Share group

You have the option to share groups from your Computers & Contacts list with individual contacts from your list. In this way, entire groups can be made available to other contacts quickly and easily.

For shared groups, you can also assign different permissions to users. Therefore, groups can be changed by either certain users (edit properties, add contacts, etc.) or the groups are only displayed in their Computers & Contacts list and cannot be edited. Connections to any computers or contacts from shared groups can always be created independently of permissions.


The  icon is displayed next to the group name of a group you have shared with any of your contacts.

The  icon is displayed next to a group name of a group that has been shared with you by someone else.

To share a group, click the  icon in front of the group name and choose **Share**. Now you can add the contacts with whom you would like to share the group, remove them from the list as well as assign permissions.

3.4 Connecting with a computer or contact

It is possible to establish a remote control session with a computer or contact from the Computers & Contacts list directly from within the TeamViewer Management Console.

To establish a connection to a computer or contact, move the mouse over an entry in the Computers & Contacts view and click the  icon.

- If TeamViewer 8 is installed on your computer, a connection is automatically established to your partner.
- If TeamViewer 8 is not installed on your computer, a pop-up window appears and you can decide whether to install TeamViewer or to establish the connection from within the browser.

3.5 Calling up functions for computers or contacts

You can call up additional functions for computers and contacts.

To do so, move the mouse over an entry in the Computers & Contacts view and click the  icon.



The following functions can be called up:

Function	Description
Connect (using password)	Establishes a remote control connection with password entry.
Add to computer list	Adds the computer to your Computers & Contacts list if it was not in your Computers & Contacts list when the connection was established.
Delete	Deletes the computer/contact from your Computers & Contacts list.
Show connections	Displays the connections filtered by the Device in the Connection Report (see chapter 6, page 23).
Edit device/contact	Opens the properties of the computer or contact.



4 Company profile

With the TeamViewer Management Console, it is possible to centrally manage several TeamViewer accounts inside a company by one or several users. For this purpose, a company profile is required. Users with an existing TeamViewer account can join a company profile, and it is possible to create new users who are automatically linked with the company profile.

All users who joined a company profile using their TeamViewer account are centrally managed by one or several users with administrative rights (administrators).

A company profile is required for **connection reporting**, **user management** and **connection commenting**.

Note: Creating a company profile in the TeamViewer Management Console requires a TeamViewer 8 Premium, Corporate, Professional or Enterprise license.

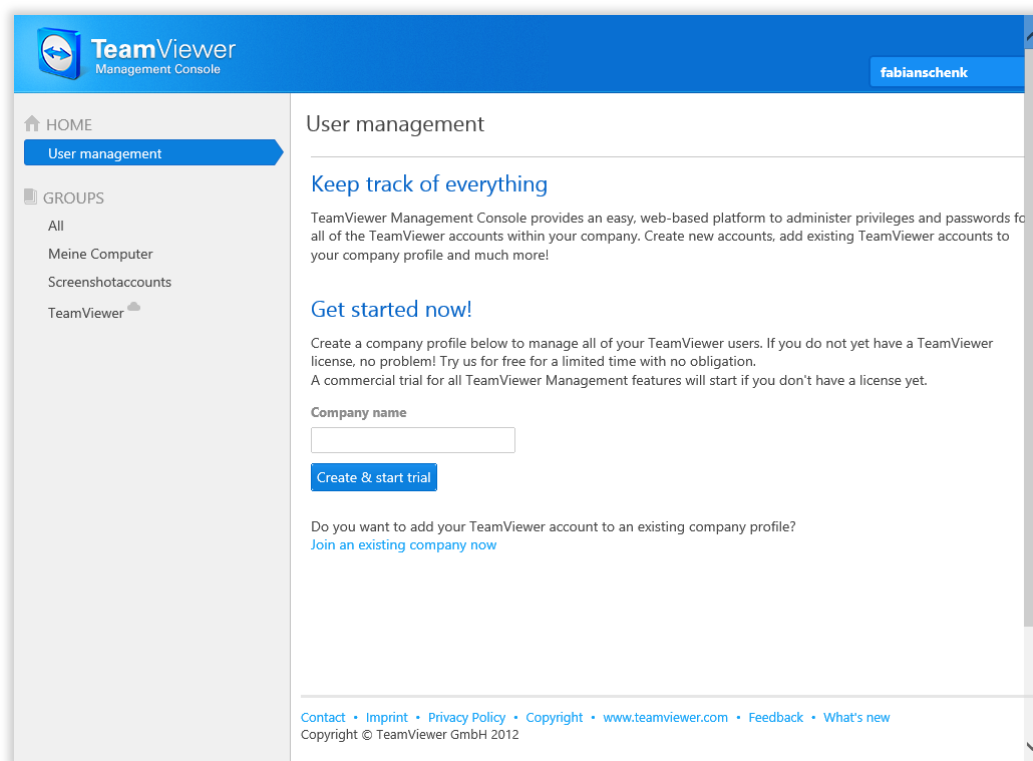
4.1 Creating a company profile

To illustrate the content of this section, an application case for creating a company profile is used below:

In a company, you are responsible for a team of employees who assist customers with their computer problems by using TeamViewer for remote control. You have a TeamViewer account in which you stored all the relevant computer IDs or TeamViewer contacts of the customers. In order to give your employees only the information and permissions relevant to the individual customers, it would be helpful if you could individually adapt the TeamViewer accounts of your employees. For this reason, you create a company profile. Afterwards, you can create new users or link existing TeamViewer accounts with this profile, thereby centrally managing all the TeamViewer accounts of your employees and adapting them to your requirements.

To create a company profile, click **User management** in the menu bar. In the text field in the content area, enter a **Company name** and confirm it by clicking the **Create & start trial** button.

You have now created a company profile and are the administrator of this profile.



Creating a TeamViewer company profile.

As administrator of a company profile, you have the following possibilities:

- Edit a company profile (define charge rates, define individual text fields for the properties of a computer, manage licenses), *see section 4.2, page 14.*
- Manage users (create, edit, delete), *see chapter 5, page 19.*
- Assign permissions for users, *see section 5.3, page 21.*
- Manage connections (view, edit, delete), *see chapter 6, page 23.*
- Export connection data (HTML, CSV), *see section 6.3, page 24.*
- Import TeamViewer Manager data, *see chapter 7, page 29.*
- Share groups from the Computers & Contacts list with users, *see section 5.2, page 20.*

4.2 Editing a company profile

Once you create a company profile or if you are an administrator of an existing company profile, you can define additional properties. You can complete the profile by adding TeamViewer licenses, creating charge rates and defining connection settings.

To edit the company profile, click **Username - Company name | Administer company name** on the title bar.



ACME Inc. - Administration

General

Charge rates

Advanced

Name: ACME Inc.

License	License number
Premium	*****1184

Add license

Save Cancel

Editing a company profile.

General

Description

Name It shows the name of the company assigned by the administrator. If needed, this name can be changed by any administrator.

Licenses It shows the overview of all licenses available for the company profile. If users join the company, whose account is linked with a license, this license is also available to the company. Additional TeamViewer licenses for the company can also be added ([see section 4.4, page 17](#)).

Charge rate

With the help of a charge rate, you can define how much a connection will cost. If a TeamViewer account, which joined your company profile, establishes a connection to a customer, the costs of the connection are calculated based on the predefined charge rate ([see section 6.4, page 25](#)).

With the **Add new rate** button, you can define several different charge rates for the billing of connections.

The charge rates created can be assigned to groups from the Computers & Contacts list ([see section 6.4, page 25](#)).

Advanced

Description

Minimum session connection duration Specify the duration at which a connection should be logged in the TeamViewer Management Console. To do so, enter the minimum time in seconds which a connection has to last in order to be logged. All connections above this time limit will be logged.

Maximum connection break to merge (minutes) If a brief interruption occurs during a connection, you can merge several connections to one connection for billing purposes. Define up to which interruption duration connections should be merge.

Include breaks If enabled, the duration of the interruption is taken into account when the connections are merged.



Description

Custom fields Create user-defined custom fields. They are displayed in the properties of a computer where you can store corresponding values for these fields.

4.3 Joining a company profile

Every TeamViewer account can join any company.

Caution: If you join a company with your TeamViewer account, you will lose control over your TeamViewer account! Do not join any company you do not know or do not completely trust! This process cannot be undone!

To join a company with a TeamViewer account, click the **User management** entry in the menu bar. Next, click the **Join an existing company now** link in the content area and enter the e-mail of a company administrator. Finally, confirm the process by clicking the **Join company** button.

Join a company

If you join a company, the company's administrator takes over full management of your account.

E-Mail address of the company administrator

i You'll lose control over your account! The company's administrator can connect to and control all your computers. Don't join a company you don't know or fully trust!

I allow to transfer my account

Join company Cancel

Joining a company.

Confirming users as company administrator

After a user has joined a company, the administrator of the company profile receives an e-mail and the user appears in the administrator's view of the user management ([see chapter 5, page 19](#)).

The administrator must confirm the user. As an administrator of the company profile, click the **Accept** button in the User management to confirm the user.



TeamViewer John Doe - ACME Inc.

HOME
User management

GROUPS
All
Clients
Colleagues
Server
Unnamed devices

User management

Name ^	E-Mail	Last accessed	
Jane Smith Company administrator	example-de@example.com	1/8/2013 3:37 PM	
John Doe Company administrator	example-de@example.com	1/15/2013 10:12 AM	
George Applicant	example-de@example.com	1/15/2013 10:09 AM	Accept

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Confirming new users.

4.4 Licensing

Within a company profile, it is possible to use several TeamViewer licenses and to assign them to individual users. There are two basic options how TeamViewer licenses will be linked with a company profile.

- Administrators of the company profile add new licenses to the company.
- Users, who linked a TeamViewer license with their TeamViewer account, provide it automatically when they join a company.

If a license is linked with the TeamViewer account of the person who is creating a company profile, this license is automatically assigned to the company. As a result, it is available to all users of the company.

ACME Inc. - Administration

General
Charge rates
Advanced

Name: ACME Inc.

License ^	License number
Premium	*****1184

[Add license](#)

[Save](#) [Cancel](#)

Managing licenses of a company profile.



Note: If no TeamViewer license is linked with the account creating a company profile, the use of the company profile in the TeamViewer Management Console is limited to a test period of 15 days.

If a user joins a company and has linked a TeamViewer license with his TeamViewer account, this license is automatically assigned to the company. This is also the case when a user, who is already a member of a company, links a license with his TeamViewer account.

As administrator of a company, you can manage the licenses of all users in the **Company profile**. You can assign additional licenses to users of your company as needed via the **User management** ([see chapter 5, page 19](#)).

The screenshot shows a user profile window for 'John Doe'. The 'General' tab is active. The 'License' dropdown menu is open, showing 'Premium (1) - *1184' as the selected option. Below the dropdown, there is a checkbox labeled 'Show comment window after each session' which is checked. At the bottom of the window, there are three buttons: 'Reset password', 'Save', and 'Cancel'.

Assigning licenses to company users.

Note: If you joined a company profile, the administrator can view your license and, if needed, assign it to additional company users. This means: Each user who owns a TeamViewer license loses the sole right to the use of this license upon joining a company. After joining, the administrators of the company profile have control over the license.



5 User management

Note: The functions described in the following sections require a TeamViewer account with administrative rights. You receive these rights after creating a company ([see section 4.1, page 13](#)) or after an administrator of the company profile has given you the rights for this purpose ([see section 5.3, page 21](#)).

The TeamViewer accounts that have joined your company profile can be centrally managed in the **User management**. This is done by one or several administrative users.

The following functions are available in the User management:

- Add user
- Edit user
- Deactivate user
- Assign user-specific permissions
- Manage user-specific connections
- Share groups

Example: You are the administrator of a company profile. To avoid having to edit and manage the 200 users of your company profile by yourself, you can adjust the permissions of individual users so that they may manage other users as well as the company profile.

5.1 Create user

In case not every employee of your company has a TeamViewer account, or new employees are entering the company, you can create and configure new TeamViewer accounts within a company profile.

To create new users for your company, go to **User management** and click **Tools | Add user**. The properties described under [section 5.2, page 20](#) can be defined for new users.




Adding a user.

You then forward the login data you defined to your employees.

If all the employees of your company already have a TeamViewer account, you can ask them to join the company profile with their account in the TeamViewer Management Console. For more information, read [section 4.3, page 16](#) or click **Tools | Add existing account** in the User management and follow the instructions in the dialog.

5.2 Edit user

You can subsequently edit the properties of a user of your company.

To do so, go to **User management** and click the  icon, followed by **Edit user** in the properties column of a user.

The following properties can be defined for users:

General

Properties	Description
Name	Username of the TeamViewer account.
E-Mail	E-mail address of the TeamViewer account.
Password	Password for the TeamViewer account.
Status	Select whether the user is Active or Inactive . If you select inactive, the user is deactivated and the account cannot be used. This is necessary, e.g. if a user leaves your company or you want to block the use of an account for some other reason.
License	Select which license should be assigned to the user.



Properties	Description
Log sessions for connection reporting	If enabled, outgoing connections of the user are logged and displayed in the Connection Report.
Show comment window after each session	If enabled, the user can write a comment about this connection after the end of any connection.

Permissions

Users can be assigned different rights. Depending on the permissions, users have different options for the management of other users and connections.

For more information, see [section 5.3, page 21](#).

Shares

Groups from the Computers & Contacts list can be shared with users ([see section 3.3, page 11](#)).

To do so, choose the group you want to share with a user from the **Add group...** drop down list, followed by clicking the **Add** button.

5.3 User rights

Users of the company profile can be assigned different permissions.

In addition to the regular permissions as a user, a TeamViewer account, which joined a company, can receive additional rights as **Connection administrator**, **Administrator** or **Company administrator**.

Permissions

The following permissions can be assigned in the properties of a user:

Rights	Description
Manage administrators and company settings	If enabled, the user can manage other users, administrators and the company profile. This also includes adding administrators or editing a company profile.
Manage users	If enabled, the user becomes the administrator and can manage other users. This also includes creating users or editing users.
Allow group sharing	If enabled, the user can share groups from his Computers & Contacts list with his contacts.
Allow full profile modification	If enabled, the user himself can modify all of his properties in the TeamViewer options under Computers & Contacts .



Rights	Description
Connection reporting	Select whether and which connections the user may view in the Connection Report. <ul style="list-style-type: none">– View None: The user does not see any connections.– View all connections: The user can see the connections of all the users of the company.– View own connections: The user can only see his connections.– View own and shared connections: The user sees his connections and the connections of all users from shared groups.
Modify logged connections	If enabled, the user can edit connections in the Connection report (see section 6.3, page 24).
Delete logged connections	If enabled, the user can delete connections in the Connection Report (see section 6.3, page 24).

The permissions result in the following designations:

- **User** is everyone who joined a company profile with his TeamViewer account.
- **Connection administrator** is every member of a company who has the right to **Modify logged connections**.
- **Administrator** is every member of a company who has the right to **Manage users**.
- **Company administrator** is every member of a company who has the right to **Manage administrators and company settings**.



6 Connection Report

With the TeamViewer Management Console, it is possible to log and manage all outgoing TeamViewer connections (except for meetings) of the users of a company profile. Whether Windows or Mac, browser-based or from a smartphone, all connections can automatically be logged.

The Connection Report can also be used as the basis for billing or for authoring comments about TeamViewer connections.

The screenshot shows the TeamViewer Management Console interface. The left sidebar contains navigation options: HOME (User management), GROUPS (All, Clients, Colleagues, Server, Unnamed devices), and a search bar. The main content area is titled 'Clients' and shows the 'Connection Report' tab. It includes filters for User (Select user...), Device (Select device...), and Date range (1/1/2013 to 1/15/2013). Below the filters is a table of connection records.

User	Computer	ID	Start	Duration	Fee	Bill	Notes
Test		1212121212	1/15/2013 1:10 PM	1m	36.08		
Test		1212121212	1/15/2013 1:06 PM	1m	36.08		
Test		1212121212	1/15/2013 12:11 PM	1m	11.00		
Test		1212121212	1/15/2013 11:30 AM	1m	36.08		
Test		1212121212	1/15/2013 11:25 AM	1m	36.08		
Test		1212121212	1/14/2013 11:42 AM	1m	36.08		
Test		1212121212	1/14/2013 11:20 AM	1m	36.08		
Test		1212121212	1/11/2013 5:52 PM	1m	36.08		
Test		1212121212	1/11/2013 5:26 PM	1m	36.08		
Test		1212121212	1/11/2013 4:48 PM	1m	36.08		
Test		1212121212	1/11/2013 4:07 PM	2m	37.17		

The Connection Report.

6.1 Log connections

In the TeamViewer Management Console, all outgoing connections of the users of a company profile can be logged. This makes it easier, for example, to prepare bills for chargeable support times for customers and provides a precise summary of previous connections.



Connections are logged only if this function is enabled in the TeamViewer account of the users (enabled by default) and if they are logged into TeamViewer with their account.

6.2 Show connections

The connection data are displayed on the **Connection Report** tab sorted by group.

To call them up, select the desired group on the menu bar.

The following information can be displayed for every connection:

- **User:** Name of the user who initiated the connection.
- **Computer:** Computer name of the remote computer.
- **ID:** TeamViewer ID of the remote computer.
- **Start:** Start time of the connection.
- **Duration:** Duration of the connection in minutes.
- **Fee:** Incurring costs for the connection based on the defined charge rates.
- **Bill:** Indicates whether the connection will be billed or not.
- **Notes:** Comments that were added to the session.

Within the view, the displayed connections can be restricted even further. For this purpose, you can filter the connections above the displayed table by **User**, **Device** and **Date range**. If you click an entry in the header of the table, you can sort the connections by column.

6.3 Managing connections

The TeamViewer Management Console provides extensive functions for managing the logged connections.


These functions can be called up via the menus  and  in the Connection Report.

View


Function	Description
Print list	Creates an *.html document with all the displayed connections.
Export to csv	Creates a *.csv file with all the displayed connections. Download this file to your computer to open your connections, e.g. in Microsoft Excel.
Group by	You can group the connections by user or computer. For grouped connections, the overall duration and the bill are displayed.



Tools

Function	Description
Mark all to be billed	All displayed connections are included in the calculation of the connection costs.
Mark all not to be billed	All displayed connections are excluded from the calculation of the connection costs.
Mark all as billed	All displayed connections are marked as already billed.
Mark selected as bill	All selected connections are included in the calculation of the connection costs.
Mark selected not to be billed	All selected connections are excluded from the calculation of the connection costs.
Mark selected as billed	All selected connections are marked as already billed.
Merge connections	All selected connections are merged. You can select whether breaks will be included or excluded. The  icon is displayed at the beginning of the line.
Unmerge selected connections	All selected merged connections are separated again and displayed as individual connections.
Import from TeamViewer Manager	It imports all the connection data from the TeamViewer Manager (<i>see chapter 7, page 29</i>).

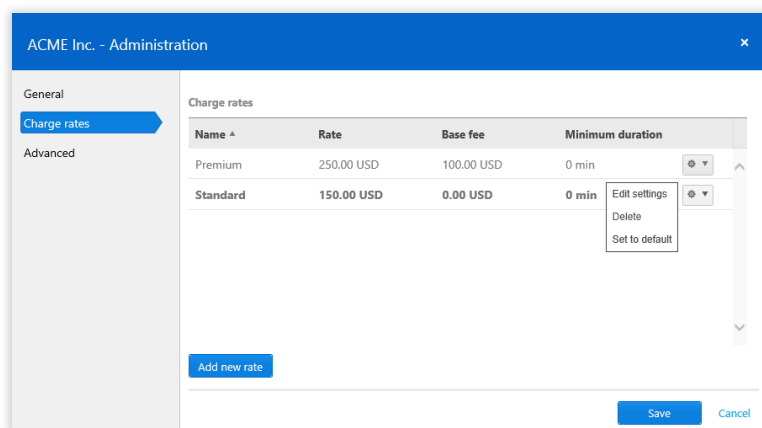
Note: To select several connections, hold the CTRL key pressed and click on the desired connections.

To edit individual connections directly, or to call up some of the functions described above, click the  icon at the end of the line while moving the mouse over a connection.

6.4 Billing connection costs

Within your company profile, you can perform calculations for connection costs of outgoing connections of all users of the company profile.

The costs of a connection are calculated based on a charge rate. Any number of charge rates can be stored for a company profile.



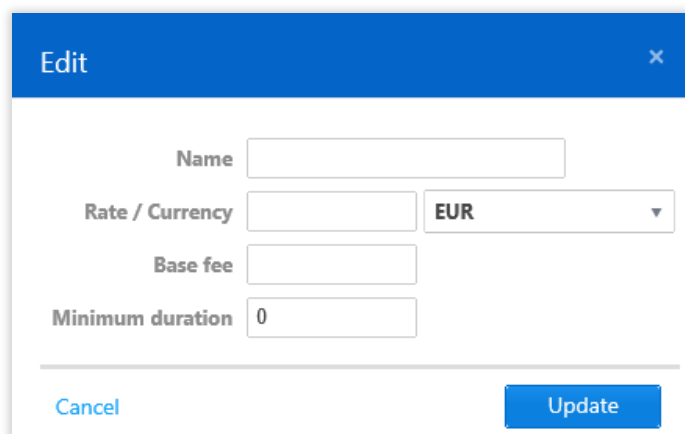
Overview of all charge rates in the company profile.

Creating charge rates

The charge rates are stored in the company administration by an administrator of the company profile.

The following values can be defined for a charge rate:

- **Name:** Name of the charge rate.
- **Rate:** Calculated costs per hour.
- **Currency:** Currency of the charge rate.
- **Base fee:** One-time fixed costs per connection (independent of the rate).
- **Minimum duration:** Duration of a connection (in minutes) in which the base fee is being billed. After the end of this time, the defined rate is used for any further calculation.




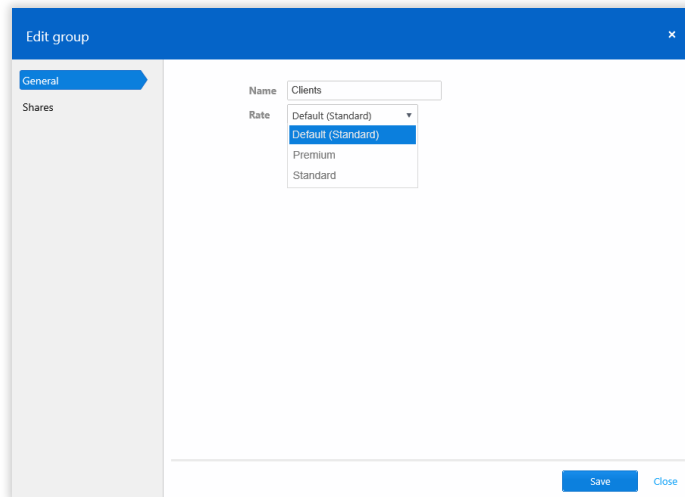
Adding a new charge rate.

Using charge rates

The billing of TeamViewer connections is done for each group. For this purpose, charge rates created can be assigned to the groups from the Computers & Contacts list.

This makes it possible, e.g. to assess different connection costs for different customers.

To assign a charge rate to a group, select a group on the menu bar and click the  icon in front of the group name. You can select a charge rate from the **Rate** drop-down list.



Assigning a charge rate.

6.5 Comments

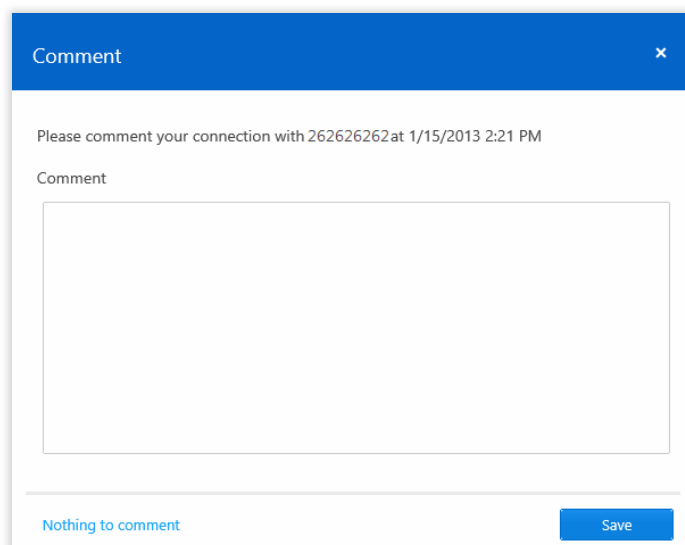
As administrator of a company profile, you can define for users whether they should write a comment about this connection after the end of a logged TeamViewer connection.

This requires that the options **Log sessions for connection reporting** and **Show comment window after each session** are enabled in the properties of the respective TeamViewer account ([see section 5.2, page 20](#)).

Note: For the connections of the users to be logged, the users have to be logged into TeamViewer with their TeamViewer account.

Creating a comment

If the requirements described above are met, a new window is opened after the end of a TeamViewer connection. The user can add a comment about the session in this window.




Writing a comment about a completed session.



Editing comments

Comments for TeamViewer connections can subsequently be edited with the corresponding permission.

To do so, move the mouse over the desired connection in the Connection Report and click the  icon, followed by **Edit comment**.



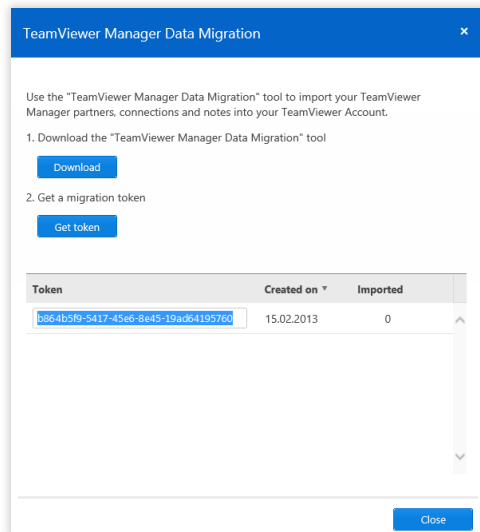
7 TeamViewer Manager data

If you are already using TeamViewer Manager, you can import data that were logged and entered in the TeamViewer Manager into the TeamViewer Management Console.

All the information stored in TeamViewer Manager, such as computers, costs or comments, are automatically adopted.


The TeamViewer Manager Migration Tool is required to import TeamViewer Manager data into the TeamViewer Management Console. It is used to import the database of the TeamViewer Manager into the TeamViewer Management Console. Any number of databases can be imported.

To import TeamViewer Manager data into the TeamViewer Management Console, select any group and click **Tools | Import from TeamViewer Manager** in the content area. Next, follow the instructions in the import dialog.



Importing TeamViewer Manager data.

In the Import dialog, you can also delete imported data.

To do so, click on the  icon next to a migration token in the Import dialog and then click **Delete (incl. imported connections)**.