TeamViewer

ТренингСити

Training City is a company with one of the largest portfolios of professional training specialists, which help resolve the most complex tasks in the business of education. The company conducts training courses in a variety of niche fields e.g. in the automotive business, financial institutions, large-scale production. The company holds a strategic interest in long-term business training courses aimed at a specific goal. Training City clients include large manufacturing facilities in St. Petersburg and the Northwest Federal District, retail networks, banks and state institutions.

More information on www.trainingcity.ru

Challenges

✔ Establish distance education for children in remote regions of Russia.

✔ Provide teachers and children with a modern tool for effective online communication.

✔ Offer online training for several students at the same time over the internet

Solution

The remote access software TeamViewer helped Training City organise online tuition for children living in Russian regions. Interactive training is possible for 2 to 3 students at a time over the internet, with complete secure access to their computers.

TeamViewer and Training City develop children talents

Interactive learning has become available to children in remote parts of Russia

Training City is well known as a company in the professional education market. Its clients include large-scale production facilities in St. Petersburg, retail chains, banks and public offices.

A few years ago, the company branched into a new field: education of gifted children. The launch of remote training courses based on the "MiKEBI" (world culture, environment, business, initiative) methodology at Training City allowed children from comprehensive schools not implementing it to access the successful and effective tuition method.

Most of the students live in the capitals, Moscow and St. Petersburg, but there are also children from different regions.

Thanks to the latest IT, it is now possible to recreate the participation effect during remote tuition. The educational process is as follows. Each student has a tablet – a "workbook" – with Internet access, a web camera and a TV or monitor.

The teacher connects to the student's tablet via TeamViewer. The remote access software allows connection of two or three tablet sessions.

Children complete written and spoken exercises in their "workbooks", receive files, watch videos, and the teacher can monitor their progress.

"With TeamViewer, we get very dynamic communication: the teacher not only communicates with a student, but also can make corrections in the "workbook" on the go," says Evgeny Kuznetsov, CEO at Training City.

"We have tried different platforms for distance tuition," he continues, "but only the features provided by TeamViewer satisfied us completely.

TeamViewer managed to realize every necessary feature we needed in distance tuition."

TeamViewer", notes Evgeny Kuznetsov.

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> *Evgeny Kuznetsov, CEO at Training City*
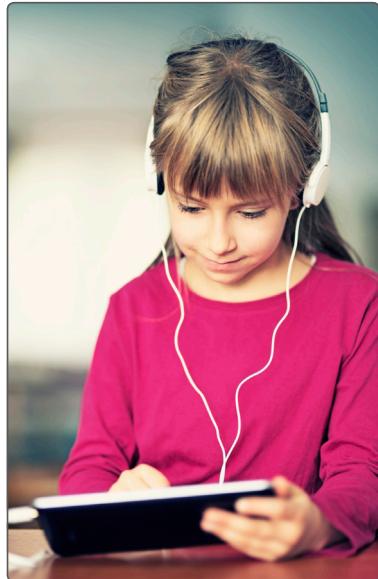
"We should also note the stability of the software:

After losing Internet connection - which is still quite common in most regions of the country - the session is restored automatically", says Evgeny Kuznetsov.

After the first year, Training City is satisfied and plans to develop its distance tuition programs, adding new courses, and inviting new students.

In the distance school, most students are juniors, but the technology comes naturally to the young digital generation. Parents only need to install the client software, following the instructions provided by email.

One of the handy features in TeamViewer is disabling a disconnection of the remote session. It helps prevent children from accidentally closing the program.

Technology is no hurdle

At Training City, the teacher can fully commit into the educational and communicational process without being bothered by possible technological issues.

"Computers can also be controlled by IT specialists via TeamViewer. The system administrator can connect directly to the children's computer, or if necessary, connect through teacher's computer i.e. to help sending a file to the children. This is two-level access: TeamViewer connects to a computer, which in turn, already controls a number of remote computers via

TeamViewer Inc.

Available in over 30 languages and with more than 200 million users worldwide, TeamViewer is one of the world's most popular providers of remote control and online meeting software. airbackup, a powerful cloud-based backup solution, and ITbrain, a valuable remote monitoring and IT asset tracking solution, complement TeamViewer's product portfolio. For more information, please visit: www.teamviewer.com