

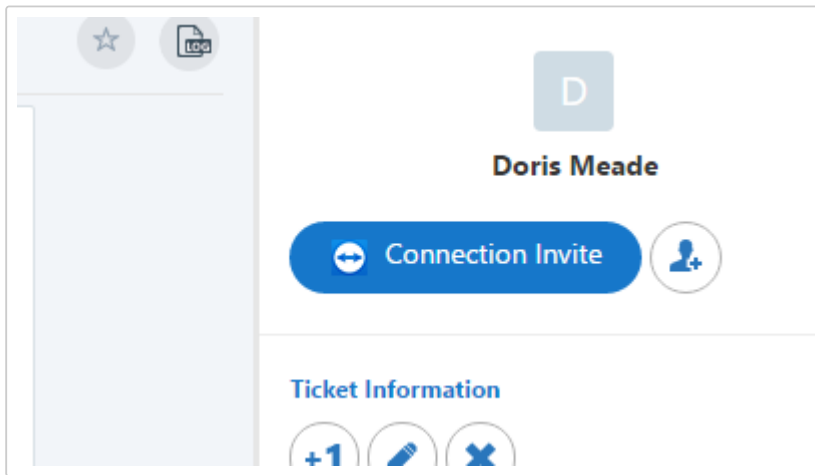
Support with TeamViewer

servicecamp offers the possibility to manage your customers and remotely support them with TeamViewer.

To do so, open www.servicecamp.com and sign in.


1 Click on a ticket in one of the inboxes.

2 Click on "Create Session Case" for supporting your customers in a TeamViewer session.



A service case is created. Start the session with the same button.

3 Send the invitation message to your customers.

T With  you can add customers to your Computers & Contacts list. Benefit from extended support possibilities like the TeamViewer chat, a video call or a presentation.